

LEADING A MULTI-GENERATIONAL WORKFORCE

What Managers and Supervisors Must Know, Steps to Take & Things to Avoid

Today's managers and supervisors are leading teams made up of multiple generations, each with different expectations, communication styles, and work habits. Without the right leadership approach, these differences can create conflict, low engagement, poor teamwork, and reduced productivity.

This interactive and practical workshop equips managers and supervisors with the tools to lead effectively across generations and build stronger, more productive, high-performing teams.

Participants Will Learn How To:

- Understand the five generations in today's workplace
- Improve communication across age groups
- Reduce workplace friction and misunderstandings
- Increase engagement, motivation, and retention
- Lead with emotional intelligence and flexibility
- Build stronger, collaborative high-performance teams
- Resolve multigenerational workplace conflicts effectively

Ideal For:

- Managers – Supervisors – HR Professionals

Key Outcome:

Participants will leave with practical leadership strategies they can immediately apply to improve teamwork, strengthen performance, and create a more productive and harmonious workplace.

Facilitated By:

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