



CARIBBEAN COMMUNITY STRATEGY FOR PROFESSIONAL SERVICES

TABLE 1: IMPLEMENTATION PLAN 2020 - 2024

Ultimate Outcome	Sustainable Economic Growth for all CARICOM Member States				
Intermediate Outcome	Increased Competitiveness of Key Economic Sectors to Drive the Transition to Growth				
Immediate Outcomes	Increased capacity for tertiary education services sector that contributes to investment employment output and exports				
Strategic Objectives	Output	Activities	Responsibility	Time Frame	Budget
Strengthen Policy and legislative Framework	Communication strategies and protocols implemented.	Develop and implement communications protocol and strategy on various instruments and strategies for professional services in the CSME and third States	CARICOM Secretariat, RSPSC, NCC	2020-2024	
	Sensitization initiatives undertaken with professional service providers and associations.	Sensitize national professional service providers and professional service associations on the regional policy on the provision of professional services in the CSME and the action plan for single registration of professionals in the CSME	CARICOM Secretariat, RSPSC, NCC	2020-2024	
	Regional Professional Services bill adopted and enacted	Adapt and enact regional professional services bill adopted by the COTED	CARICOM Secretariat, RSPSC, NCC	2020-2021	
	professional services policy for Non-CSME countries adopted	Formulate and adopt professional services policy for third States.	CARICOM Secretariat, COTED/ COHSOD/ COFAP	2020-2021	



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	OECS strategic plan for professional services implemented	Formulate and implement OECS strategic plan for professional services	CARICOM Secretariat, OECS Commission		
	National and regional professional services associations established.	Establish and strengthen national and regional professional services associations	CARICOM Secretariat, OECS Commission, Professional associations		
	National Resource Mobilization Consultations convened	Convene high-level consultations at the national level to resource continued development of the framework for the compilation of statistics on international trade in professional services.	CARICOM Secretariat, OECS Commission,		
Mainstream Service Sector into national development plans	Gap analysis of professional services	Review national and regional development policy programmes and plans to identify gaps in the development of the non-tourism services sector	CARICOM Secretariat, OECS Commission,	2020	
Improve statistical	Services and methodologies	Identify the range of services and develop methodologies to improve coverage.	CARICOM Secretariat,	2020-2024	



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collections on services trade and investment	identified to improve coverage		OECS Commission, RSPSC, NCC		
Fiscal and Non-Fiscal Incentives	Incentives regimes for professionals in the CSME harmonized	Undertake a comprehensive review of the incentives regimen for professional services	CARICOM Secretariat, OECS Commission, RSPSC, NCC, Ministries of Finance	2020-2021	
	New credit products	Negotiate new credit products with indigenous sector for professionals	CARICOM Secretariat, OECS Commission, RSPSC, NCC, Ministries of Finance	2020-2024	
E-Business	Reformed Policy for E-Business	Undertake policy reforms to address the increasing trends of telecom service providers treating data services as a new cost center	CARICOM Secretariat, OECS Commission, RSPSC, NCC, CTU	2020	



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	Trainings conducted for the judiciary	Undertake training for the judiciary to address electronic-crime	CARICOM Secretariat, OECS Commission, RSPSC, NCC, CTU	2020	
	Electronic Crime Bills enacted	Enact existing Electronic Crime Bills	CARICOM Secretariat, OECS Commission, RSPSC, NCC, CTU	2020	
	Compliance of legislation monitored	Monitor compliance of legislation	CARICOM Secretariat, OECS Commission, RSPSC, NCC, CTU	2020-2021	
	Training initiatives undertaken for IT Professionals	Build capacity of IT Professionals	CARICOM Secretariat, OECS Commission, RSPSC, NCC, CTU		



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	Integrated E-Government Strategies implemented at the national level	Develop and implement strategies for fully integrated E-Government systems at the national level	CARICOM Secretariat, OECS Commission, RSPSC, NCC, CTU		
	Updated Technology infrastructure	Upgrade technology infrastructure	CARICOM Secretariat, OECS Commission, RSPSC, NCC, CTU		
Training and Certification	List of accepted Professional Accreditations published	Publish recognized list of professional accreditations acceptable by Governments for procurement services	CARICOM Secretariat, OECS Commission, RSPSC, NCC, Ministries of Education	2020-2021	
	list of professional associations published	Publish list of professional associations recognized by Governments	CARICOM Secretariat, OECS Commission,		



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			RSPSC, NCC, Ministries of Education		
Global Standards/ Equivalencies	Standards published	Publish standards acceptable to regional governments and institutions/organizations.	CARICOM Secretariat, OECS Commission, RSPSC, NCC, CROSQ		
	globally acceptable equivalencies for procurement services published	Publish globally acceptable equivalencies for procurement services and support	CARICOM Secretariat, OECS Commission, RSPSC, NCC, CROSQ		
Standardization of professional qualifications across the region	recognized professional qualifications published	Identify and publish list of recognized professional qualifications by professional services sub sector and the regional body responsible for administrative overview.	CARICOM Secretariat, OECS Commission, RSPSC, NCC, Ministries of Education, CROSQ	2020-2021	



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	Multi-sectoral forum convened	Support the inclusion of representatives from each recognized body in discussion forum and think tanks	CARICOM Secretariat, OECS Commission, RSPSC, NCC, Ministries of Education, CROSQ	2020	
	List of regionally recognized service association published	Publish regionally recognized service associations and connected national body	CARICOM Secretariat, OECS Commission, RSPSC, NCC, Ministries of Education, CROSQ	2021-2022	
Accessible and regular professional refreshment programmes	Support provided for the undertaking refresher trainings	Support the provision of applicable professional refresher programmes in accordance with regional and or national policy requirements	CARICOM Secretariat, OECS Commission, RSPSC, NCC, professional associations, NCSIs		



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	Model Policy for Training	Develop model for an acceptable continuous training programmes that is available to all qualified practitioners including micro, small and medium enterprises which addresses relevancy and innovativeness	CARICOM Secretariat, OECS Commission, RSPSC, NCC, professional associations, NCSIs		
Improved Market Access through Regional branding of professional services sector	linkages between the professional services sector and education institutions established	Create linkages between the professional services sector and education institutions to promote knowledge exchange and to collaborate with public sector to define accreditation processes	CARICOM Secretariat, OECS Commission, RSPSC, NCC, professional associations, NCSIs	2020-2021	
	Formulate branding policies for the professional services sector with the active participation of the sub-sectors	Branding policies for the professional services sector	CARICOM Secretariat, OECS Commission, RSPSC, NCC, professional associations, NCSIs	2020-2021	



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	Guidance and verification mechanisms for compliance of branding requisites established.	Mobilize joint task force of BSOs professional associations and trade authorities to create a guidance and verification mechanisms for compliance of branding requisites	CARICOM Secretariat, OECS Commission, RSPSC, NCC, professional associations, NCSIs	2020-2021	
Improved Market Access through Regional Registry of Professional Services	profile of sub-sectors and resource availability published.	Publicly promote profile of sub-sectors and resource availability	CARICOM Secretariat, OECS Commission, RSPSC, NCC, professional associations, NCSIs	2020-2021	
	modalities and linkages for access to markets identified	Identify modalities and linkages that facilitate better access to markets	CARICOM Secretariat, OECS Commission, RSPSC, NCC, professional associations, NCSIs	2020-2021	



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	modalities for communicating regional strategies identified	Identify modalities for communicating regional strategies to officially recognized sector and sub-sector professional service associations	CARICOM Secretariat, OECS Commission, RSPSC, NCC, professional associations, NCSIs	2021-2024	
	fora for sectoral information exchange identified	Identify fora for sectoral information exchange and focal point institution responsible for follow through	CARICOM Secretariat, OECS Commission, RSPSC, NCC, professional associations, NCSIs	2020-2024	
	strategic alliances with diplomatic missions and consulates established	Establish strategic alliances with diplomatic missions and consulates to identify demand for professional services in niche markets	CARICOM Secretariat, OECS Commission, RSPSC, NCC, professional associations, NCSIs		



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	Regional Unit for Market Intelligence Research developed.	Develop Regional Unit and CCS or CEDA dedicated to market intelligence research programmes for professional services	CARICOM Secretariat, OECS Commission, RSPSC, NCC, professional associations, NCSIs		
Improved Marketing and promotion through clearly articulated government and CARICOM Policy thrust	Audit Report	Conduct an audit of the digital infrastructure within the region.	CARICOM Secretariat, Education institutions, Cross-sectoral Steering Committee	2021-2024	
	Protocol/ manual developed	Determine criteria/requirements for quality digital infrastructure to support Modes 1 and 2.	CARICOM Secretariat, Education institutions, Cross-sectoral Steering Committee	2020-2022	
	Gap analysis report.	Activate project to address gap(s) in digital infrastructure.	CARICOM Secretariat,	2020-2021	



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			Education institutions, Cross-sectoral Steering Committee		
	Infrastructure developed.	Develop ICT infrastructure in institutions to fully	CARICOM Secretariat, Education institutions, Cross-sectoral Steering Committee	2021-2024	
	Appropriate technologies acquired and adopted.	Acquire supportive technologies for online learning	CARICOM Secretariat, Education institutions, Cross-sectoral Steering Committee		