



## Miriam Lizet Cervantes – Requena

Born in Orange Walk Town to parents Gildardo Blas Cervantes (+) and Elodia Angelita Cervantes. I come from a super family of 6 brothers and sisters. I attended La Inmaculada Primary School and Muffles College High School in Orange Walk Town. I commenced working at the Social Security Board in 1988 on a temporary basis. After graduating from St John’s College in June 1992, I returned to the Social Security Board where I have been, for the past 31 years and a half. I am a married woman and the mother of two great kids who are 30 and 23 years of age. I have worked across branches – Corozal, Orange Walk, Belize City, Santa Elena, Cayo, and San Pedro branch office in different capacities. During these years, I further prepared myself and obtained a Diploma in Social Security Administration from the University of the West Indies Cave Hill School of

Business, in Barbados, and later obtained a Master’s in Business Administration degree, from Galen University. I am currently posted at the Belize City branch office in the capacity of Service Delivery Manager where I lead, regulate, monitor, and manage the implementation and delivery of services and programs of the Social Security Board. Where our aim is to provide a customer-centered service excellence.